

# Bandai Namco Holdings Europe Eliminates 100% of Critical Vulnerabilities with Action1



**Company Profile:**

Bandai Namco Holdings Europe, headquartered in Lyon, France, is the European arm of Bandai Namco Holdings and a leading publisher and distributor in the entertainment and video games industry. They currently support around 2,000 endpoints across approximately 20 countries.

**Headquarters:** Lyon, France

**Industry:** Entertainment

**Website:** [www.bandainamcoent.eu](http://www.bandainamcoent.eu)

**Endpoints Managed:** 2,000+

## Managing Endpoint Security Across a Global, Hybrid Environment

With thousands of devices spread across multiple countries and a large population of remote workers, Bandai Namco’s IT team lacked reliable centralized visibility into the security posture of their endpoints. This made it difficult to confidently assess risk or respond quickly to emerging threats.

As the organization grew, security became increasingly difficult to manage. Inconsistent behavior across tools, limited automation, and insufficient visibility prevented the team from maintaining a consistent security baseline across the environment. As a result, ensuring timely and uniform patching became increasingly challenging.

When critical CVEs were disclosed, the team could not quickly identify which machines were affected. This introduced significant operational risk, particularly in an environment that includes a wide range of third-party applications deployed in multiple languages and regional configurations.

**Key Results**

- 100% of critical vulnerabilities eliminated, significantly strengthening security across the distributed environment.
- Reduced operational overhead, enabling a single technician to manage the IT ecosystem and freeing the teams to focus on higher-value initiatives.
- Time and effort saved to deploy and manage applications with a zero-code approach, eliminating the need for custom scripting.

## Eliminating Critical Vulnerabilities and Simplifying Operations

To address these challenges, Bandai Namco sought to find an agent-based, cloud-managed solution capable of operating reliably in a multi-site, international environment while supporting a large hybrid workforce. They needed a platform that could deliver centralized visibility, consistent policy enforcement, and strong automation without operational complexity. After conducting a comprehensive evaluation of the market, Action1 emerged as the solution that best met their needs.

Today, Bandai Namco has eliminated 100% of critical vulnerabilities across their environment. Action1 also enables the team to establish comprehensive monitoring and structured patch management with Update Rings, providing a clear and consolidated view of all their endpoints and enabling phased updates rollout aligned with their internal security policy

Operational efficiency gains have been equally impactful. Application deployment is now significantly faster and more reliable, eliminating the need for ongoing customer scripting. As a result, a single full-time technician is now sufficient to manage and oversee the entire platform. This reduction in operational overhead allowed technical teams to focus on higher-value initiatives rather than routine maintenance.

## How Action1 Delivered Control Without Complexity

One of the most valuable aspects of Action1 for Bandai Namco was its granular role-based access control. The platform allows global security policies to be applied while maintaining precise control over roles and permissions at the team and local site level. The integration with existing security tools, including BitLocker, was seamless and did not require changes to established workflows.

Deployment was another key differentiator. With Action1, application and agent deployment is now handled through a zero-code approach, eliminating the need for custom scripting. This change alone delivered a significant operational improvement, dramatically reducing the time and effort required to deploy and manage applications, enabling faster rollouts and immediate time to value.

## A Scalable Foundation for Endpoint Security

With Action1, Bandai Namco successfully eliminated all critical vulnerabilities while simplifying operations and reducing resources required to manage endpoint security. Action1 has become a foundational element of their security strategy, enabling both stronger protection and long-term scalability.



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