

MSP-Ready Patch Management That Just Works

with real-time remediation, full automation, and zero on-prem dependencies

Action1 gives MSPs a unified, cloud-native platform to manage patching across all client environments—remotely, securely, and at scale. No VPNs. No appliances. No scripts. Just 5-minute onboarding and seamless service delivery.

If your RMM is your operational hub, think of Action1 as your patching layer—closing blind spots, securing remote endpoints, and saving hours of manual work each month.

Key Benefits for MSPs

Multi-Tenant Platform Architecture:

Manage all your clients from one pane of glass. Isolate updates, compliance rules, and software deployments per tenant.

Unified App + OS Patching:

Automate patching for Windows, macOS, and 500+ third-party apps using a secure private repository.

Service at Scale, Without the Overhead:

SLA tracking, offline patching, and P2P update delivery—no infrastructure needed.

Seamless RMM Integration:

Action1 complements — not replaces—your RMM, closing critical gaps in patching coverage and reporting.

RMM vs. Action1: Better Together

RMM	Action1
<ul style="list-style-type: none"> Limited app coverage Public repos (Chocolatey) Minimal error reporting Manual workflows and heavy scripting LAN/VPN dependence Disruptive update flow Reactive issue handling 	<ul style="list-style-type: none"> 99% automated patching for third-party + custom apps Private, QA-tested software repository Real-time visibility + SLA dashboards Policy-based automation — no scripting needed Remote-first, cloud-native architecture Built-in reboot deferral + smart prompts Proactive, automated remediation

Why MSPs Choose Action1

- Autonomous Client Environments: Separate policies, branding, workflows, and endpoint groups per customer.
- Patch Compliance at a Glance: Real-time dashboards and exportable compliance reports.
- Set & Forget Automation: Automate patching by severity, CVE risk, or policy.
- Lower Costs, Higher Margins: Reduce manual work and scale services profitably.
- Remote-First, Always-On: Patch remote devices without VPNs or firewalls.

Trust & Security

- SOC 2 Type II, ISO 27001, and TX-RAMP certified
- RBAC, MFA, SSO (Okta, Entra ID, Google, Duo)
- Data residency options in the US, EU, or Australia

Integrations & Flexibility

- REST API + PowerShell support
- Entra ID and Active Directory integration
- Full scripting engine for automated maintenance tasks

Service Model Benefits for MSPs

FEATURE	BENEFIT
▪ Multi-Tenancy	→ Manage multiple clients securely and efficiently
▪ Transparent pricing	→ No hidden fees and flexible month-to-month billing—no contract required
▪ No Local Infrastructure Needed	→ Save costs and simplify onboarding
▪ First 200 Endpoints Free	→ Let new clients pilot patching at no cost
▪ White-Label Ready	→ Brand Action1 to match your MSP identity
▪ Reporting Automation	→ Prove your patch compliance value with scheduled, branded reports

What MSPs Are Saying



Action1 helped us save about 45 hours per month by automating patch management.

Brian Strong, CEO at Tenhats

Get Started

First **200** endpoints

Free forever | Free forever
Free forever | Free forever

SIGN UP FREE